



Factory Recertification

Intoximeters® instruments are designed to provide accurate results for many years. **Intoximeters** believes that Factory Recertification will lengthen the life of your instrument as well as enhance the integrity of your testing program! **Intoximeters** Quality Assurance Plan recommends that an instrument be inspected by a certified technician at least once every two years in service.

Your Breath Testing Program's success depends upon the reliable operation of your instrument and the defensibility of test results. Having your EBT instrument Factory Recertified bi-annually gives you the ability to track its maintenance history and performance. Therefore, it will give you confidence to answer those tough questions which might be posed with regards to the condition of your instrument at the time of testing.

What is included in the Factory Recertification Program?

Although Factory Recertification is not mandated by DOT, it is a recommended preventative maintenance program which provides a thorough evaluation of your instrument and, if required, we will adjust the instrument to comply with our strict factory specifications. **Intoximeters** will return instruments that have been recertified with a recertification sticker. The sticker will be on the device indicating the month and year of the recertification. Additionally, a certificate of factory authorization will be sent to you for your records.

As an instrument ages, different components in the instrument have different expected lives. While the recertification program does not cover all parts, it is designed to address the most commonly replaced components: including the fuel cell. The fuel cell is both the heart of the instrument and one of the most expensive components in the instrument. **Intoximeters** recertification program was designed to pay particular attention to this component and replace it before it is beyond its useful life.

Each Factory Recertified Instrument Is Covered By An Additional One-Year Parts & Labor Warranty!

We include this warranty as a way to provide security for the instrument's owner as **Intoximeters** stands behind its recertification assessment of the fuel cell life.

Factory Recertification is available by appointment only. Here is what you should do **now** to schedule your instrument for Factory Recertification:

Complete the attached Factory Recertification Reservation form and fax it to 314-429-4170.

Upon receipt of your completed reservation form, **Intoximeters** will fax you back a confirmation letter which will include the date on which your instrument must arrive at our factory and the address to ship it to. (NOTE: An instrument that arrives after noon on their appointment date, without an appointment, or on the wrong appointment date, may not meet the quoted turn-around times. If you do not have the form you can request a faxed copy by calling 800-451-8639 or visit our website at www.intox.com to print the form from the "Forms" tab on our homepage).

Thank you. We look forward to hearing from you soon!

Factory Recertification Staff

Do you need a rental instrument while your instrument is being Factory Recertified?
See enclosed information on our Rental Program..

2081 Craig Road, St. Louis, Missouri 63146
P: 314-429-4000 * F: 314-429-4170

November 2009

INTOXIMETERS FACTORY RECERTIFICATION RESERVATION FORM:

THE RECERTIFICATION PROGRAM—BY APPOINTMENT ONLY

To reserve space for recertification, fax this completed form to 314-429-4170. A confirmation of your requested recertification date will be faxed back to you. Once we receive your EBT, it will proceed through the initial check out. If the EBT is in operating order, it will continue through testing and leave Intoximeters within the turn-around time noted on the table below. If the EBT needs repairs outside the scope of the recertification, and we have pre-authorization, we will make all necessary repairs. If we do not have pre-authorization for repairs, the process will stop and an estimate will be prepared for your authorization. ***Turn-around times on instruments requiring additional repairs may take longer than noted as receiving repair approval cannot be controlled by Intoximeters.**

When the recertification process is completed, we will place a sticker on the EBT which will include the month and year of certification and return the EBT to the shipping address provided and an invoice or prepaid receipt will be mailed to the billing address provided.

PRICING & TURN-AROUND TIMES

INSTRUMENT TYPE	PRICE	TURN-AROUND TIME
Alco-Sensor IV & Alco-Sensor IV w/Memory	\$269.00 + freight	5 days + transit time
RBT IV (Alco-Sensor IV w/RBT printer)	\$324.00 + freight	5 days + transit time
RBT IV (Alco-Sensor IV w/RBT printer) & True Cal Device	\$345.00 + freight	5 days + transit time
True Cal Device	\$59.00 + freight	5 days + transit time
AMCC (AlcoMonitor CC)	\$375.00 + freight	3 days + transit time
Intox EC/IR & EC/IR2	\$490.00 + freight	3 days + transit time

ALCO-SENSOR IV USERS

If you are sending an Alco-Sensor IV for Factory Recertification and you are currently using one of our software programs which allows you to connect your AVS IV to a PC, please list the name of the software you are using: _____

RENTAL INSTRUMENTS

Rental instruments are available on a limited basis for those customers who must have an instrument on site while their instrument is being recertified. Rental instruments are available by appointment only. To schedule a rental instrument, simply complete a Rental Agreement form and fax it along with your Factory Recertification Reservation form to 314-429-4170. You can request a faxed copy of the form by calling 800-451-8639 or visit our website at www.intox.com to print the form from the "FORMS" section of our website. (A Rental Policy Agreement which includes rental rates can also be faxed to you or printed from our website.) Upon receipt of your completed forms, we will fax you back a confirmation letter which will reference your recertification reservation date and will denote that your rental has been confirmed. The rental instrument will be shipped to you approximately one week before your scheduled Factory Recertification date.

INTOXIMETERS, INC. shall not be responsible for any custom software, custom configuration information, or memory data of customer information contained in, stored on, or integrated with any products returned to INTOXIMETERS, INC., pursuant to any warranty, repair or Recertification.

Prior to the instruments return for recertification, all stored data, settings and custom software required by the customer, should be saved or secured by the customer.

PLEASE TYPE OR PRINT REGISTRANT INFORMATION IN ITS ENTIRETY

COMPANY NAME & BILLING ADDRESS	COMPANY NAME & SHIPPING ADDRESS
CONTACT NAME:	
PHONE #:	FAX #:
EMAIL:	

RECERTIFICATION DATE REQUESTED: _____
 INSTRUMENT TYPE: _____
 INSTRUMENT SERIAL NUMBER(S): _____

(NOTE: If you are sending an RBT IV, please provide the printer serial number as well as the AVS IV serial number. The printer serial number can be obtained by turning the printer on and depressing the "LAST TEST" button, the top line on the printout is the printer serial number.)

PAYMENT TERMS

(If paying with credit card ***INDICATES REQUIRED INFORMATION-MUST BE COMPLETED**)

CREDIT CARD# _____

EXPIRATION DATE (MO/YR) _____ *** CVV2 CODE** _____

*** CARDHOLDERS NAME** _____

*** CARDHOLDERS ADDRESS** _____

*** CITY** _____ *** STATE** _____ *** ZIP** _____

BILL MY ACCOUNT #: _____ **P.O. #:** _____

REPAIRS THAT FALL OUTSIDE THE SCOPE OF FACTORY RECERTIFICATION

Do you pre-approve all repairs necessary?

Yes **OR** No, Please contact me with a repair estimate.

HOW WOULD YOU LIKE YOUR INSTRUMENT RETURNED TO YOU?

Overnight Service Second Day Service Ground Service